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### Our Mission

BAYADA Home Health Care has a special purpose — to help people have a safe home life with comfort, independence, and dignity. BAYADA Home Health Care provides nursing, rehabilitative, therapeutic, hospice, and assistive care services to children, adults, and seniors worldwide. We care for our clients 24 hours a day, 7 days a week.

Families coping with significant illness or disability need help and support while caring for a family member. Our goal at BAYADA is to provide the highest quality home health care services available. We believe our clients and their families deserve home health care delivered with compassion, excellence, and reliability, our BAYADA core values.

### **BAYADA Facts**

(Data from January 1, 2015 through October 4th, 2015)

#### **Number of employees in VT**

- 770 total (665 field employees, 95 office employees)

#### **Geographic areas covered in VT**

- BAYADA has a statewide Certificate of Need designation. Services are coordinated from locations in Essex, Rutland, Norwich, Brattleboro and Bennington

#### **Services provided to Vermonters**

- Number of visits/year- 25,454
- Number of hours of hospice care- 37,546.68 plus 1,698 volunteer hours
- Number of hours of home care- 291,324.75
- Breakdown of services by percentage:
  - Hospice - 45.06%
  - Medicaid (CFC, other) - 30.21%
  - Medicare - 16.99%
  - Private pay - 4.93%
  - Private Insurance - 2.77%

#### **Dollar value of free and charity care**

- \$14,288.00 with no offsetting charitable donations or town appropriations

#### **Amount of provider tax paid in 2015 through 3 quarters**

- \$101,320.23

#### **Quality measures**

- Vermont's only Home Health Agency voluntarily accredited by the Community Health Accreditation Program (CHAP)
- 30 day re-hospital readmission rate = 7.8% (per Strategic Health Program reporting)

*Compassion. Excellence. Reliability.*